

Warranty Information

Transformer Scooter

Each Transformer Scooter is issued a 24-month warranty on electrical components and a limited lifetime coverage on framework of the scooter. Enhance Mobility also provides a 12-month warranty on each Lithium-Ion battery purchased. The warranty begins immediately following purchase.

Mobie Plus:

Each Mobie-Plus Mobility Scooter is issued a 24-month warranty on electrical components and a limited lifetime coverage on framework of the scooter. Enhance Mobility also provides a 12-month warranty on each Lithium-Ion battery purchased. The warranty begins immediately following purchase.

Triaxe Scooters:

Each Triaxe Scooter is issued a 3-year warranty on the frame of the scooter and a 12-month warranty on electrical components. Triaxe Scooters also provides a 6-month warranty on each Lithium-Ion battery. The warranty begins immediately following purchase.

Warranty Exclusions:

Tires, Tubes, Trim Pieces and Plastic Shrouds, Upholstery (Seat Back and Seat Cushions).

This warranty also excludes the following: Loss or theft of any and all accessories (such as keys, remote controls etc.), damages caused by improper operation or maintenance, irregular spare parts, accidents, damages caused by an unauthorized refit of the scooter, and damages caused by natural disasters, such as hurricanes, floods, and earthquakes.

Warranty information is provided to the customer inside their user manual for each individual scooter.

Optional warranty purchases are available. Please speak to your local Mobility Dealer for more details on how to purchase.